

## IMPORTANT PRODUCT UPDATE!

Date: 04/20/21  
To: MQ Power Generator Owners  
From: MQ Power Product Department  
Subject: Nameplate — **INSPECTION REQUIRED**

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Dear Multiquip Customer,

Our records indicate that your company purchased one or more model DCA45SSIU4F generators. We are asking owners of these generators to immediately inspect the nameplate/serial tag. A limited number of generators were shipped with nameplates containing incorrect amperage data.

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The accompanying Service Bulletin details the inspection procedure and corrective actions that need to be taken, if required.

### **Failure to perform this procedure may result in:**

Generator nameplate displays incorrect amperage which could affect proper sizing of unit within given application.

If these generators have been resold, please forward this bulletin to the new owner, or contact Multiquip to provide the new owner information. Multiquip will then contact the new owner.

Your prompt attention to this matter is appreciated. If you have questions, please contact the Multiquip Technical Support Department at 800-478-1244 or [techsupport@multiquip.com](mailto:techsupport@multiquip.com).

### **PARTS ORDERING INFORMATION**

**YOU MUST PLACE A PARTS ORDER WITH THE MULTQUIP PARTS DEPARTMENT TO ENSURE PROPER SHIPMENT.** Upon placing the order, the required parts will be shipped to you.

- Use Multiquip's SmartEquip™ Online Parts Order System for faster service.
- Have your generator serial number(s) available when ordering to ensure the correct replacement nameplate is provided.

### **WARRANTY INFORMATION**

**Campaign:** Reference No. GSP20210401

File your claim online via E-Warranty at <http://service.multiquip.com/warranty-support.html> or contact our warranty department for assistance at 800-421-1244.

**Labor Allowance:** 0.25 hour total flat rate for nameplate/serial tag replacement.



# Service Bulletin

## DCA45SSIU4F Nameplate Inspection

Product Group:	Date Issued:	Expiration Date:	Service Bulletin No.
Power Solutions	04/20/21	04/20/22	GSP20210401

### Models/Serial Numbers Affected:

Model	Serial Number Range
DCA45SSIU4F	7253771 – 7254062

### Details

#### Problem:

A limited number of generators have an incorrect amperage value (180A) displayed on the generator nameplate.

#### Solution:

Replace nameplate with correct amperage value (108A) as shown in Figure 1.

### Parts Information

Item	Part No.	Description	Qty.	Remarks
1	M11130021	Serial Tag, DCA45SSIU4F	1	Includes item 2
2	Supplied with Serial Tag	Rivet	4	

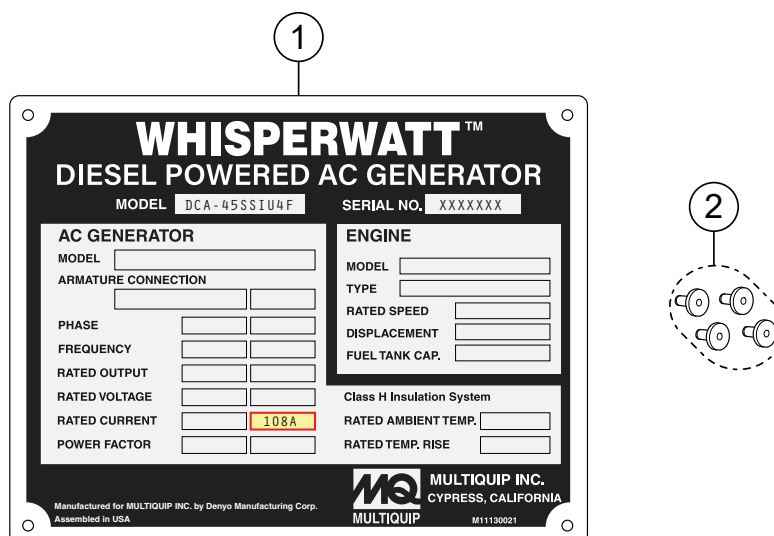


Figure 1. DCA45SSIU4F Nameplate Components

## WORK SAFELY!

**Only a qualified service technician with proper training should perform this procedure.** Follow all shop safety rules while performing this procedure.

## REQUIRED TOOLS

- Power drill with 3/32" drill bit
- Rivet gun (manual or pneumatic)

## PREPARATION

Place the generator on secure, level ground in an area free of dirt and debris. Make sure the engine is turned **OFF**.

## NAMEPLATE INSPECTION

1. Locate the generator nameplate (Figure 2A). It is found on the right side of the control panel door below the handle.
2. Inspect the generator nameplate (Figure 2B) and verify that the rated current value for the zigzag armature connection is **108A**.
3. If the nameplate displays a rated current value of **108A** for the zigzag armature connection, the nameplate **DOES NOT** need to be replaced. **No further action is required.**
4. If the nameplate displays **180A** for the zigzag rated current, the nameplate **must be replaced**. Proceed to the next section.

## NAMEPLATE REPLACEMENT

1. Using a power drill with a 3/32" drill bit (Figure 2C), drill out the 4 rivets securing the existing nameplate to the generator. Remove and discard the nameplate.
2. Using a manual or pneumatic rivet gun, secure the new nameplate (P/N M11130021) to the generator with 4 rivets. See Figure 2D.

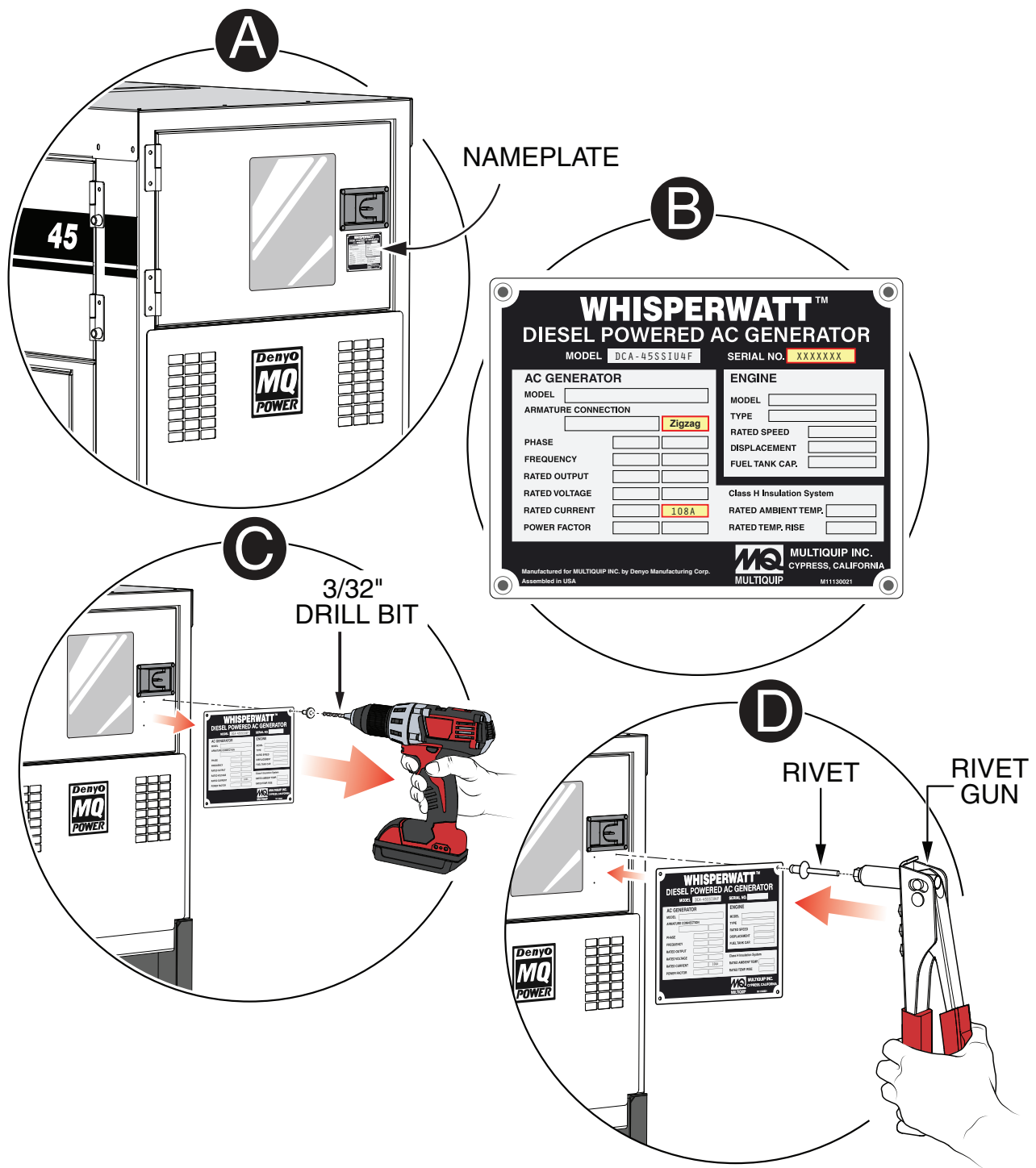


Figure 2. Nameplate Inspection and Replacement



# Service Bulletin

## ***DCA45SSIU4F Nameplate Inspection***

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## **HERE'S HOW TO GET HELP**

PLEASE HAVE THE MODEL AND SERIAL  
NUMBER ON-HAND WHEN CALLING

### **UNITED STATES**

#### ***Multiquip Inc.***

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