



Service Bulletin No. CO20050706 Rev A
Subject: Volute and Drain Cover Change
Model: QP- 3TE, QP- 3TH
Product Group: Trash Pumps
Date: 06 Jul 2005

SERVICE BULLETIN

Group: CO

Mandatory **Information** **Recommended Change**

Series/Parts Affected: QP-3TE and QP-3TH Trash Pumps

**Machines that may be affected:
 3TE-0001 to 3TE-0097
 3TH-0001 to 3TH-1969**

[Note: Since serial number 3TH-1970 the cap screw was changed which almost totally eliminated the problem. Since then there had only been 3 incidences of the volute cap screws coming loose but we recognize that there may be a handful of units since serial number 3TH-1969 that may encounter this problem.]

SERVICE INFORMATION

The volute under certain conditions would loosen from the drain cover creating excessive wear on the impeller and possibly damaging the impeller. The volute and drain cover design was changed from a 2-bolt fastening system to a 4-bolt system. This problem did not occur in all pumps, usually the problem was noticed very soon after a new pump was placed into service.

NEW PARTS INFORMATION – COUNTERMEASURE ASSEMBLY KIT			
Qty	Part #	Description	Remarks
1ea.	3TVDCKIT	Kit, Drain Cover/Volute Assembly	Consists of the following parts:
1	1992-100172	Drain Cover- (4 post)	Replaces 1992-100171
1	1992-000134	Volute casing	Replaces 1992-000133
1	1992-250700	Wear Plate	[No change in design]
4	013119-0823	Cap Screw (Volute casing)	Replaces 014109-0820
3	020449-0060	U-nut	[No change in design]
4	045129-0080	Spring Washer	[No change in design]
1	048057-0850	O-ring (volute casing)	[No change in design]

WARRANTY PARTS ORDERING INSTRUCTIONS

To replace your volute/drain cover assembly to the new style please send in the attached fax order form (page 3 of this bulletin) and the quantity of kits required will be shipped to you.

WARRANTY INFORMATION

Campaign: none

Labor Allowance: None, estimated time of repair is 1 minute.

- Installation instructions on next page -

INSTALLATION INSTRUCTIONS

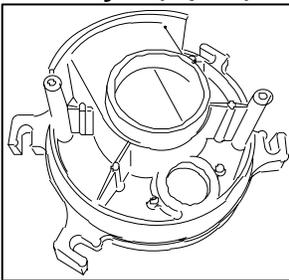
Remove drain cover with attached volute, remove O-ring from center of volute. Add new O-ring to center of new drain cover-volute assembly and place back into pump. The volute cap screws have already been fastened with Loctite and assembled with the proper torque (see the next section for details of fastening the volute to the drain cover if required for future servicing).

ADDITIONAL SERVICE INFORMATION

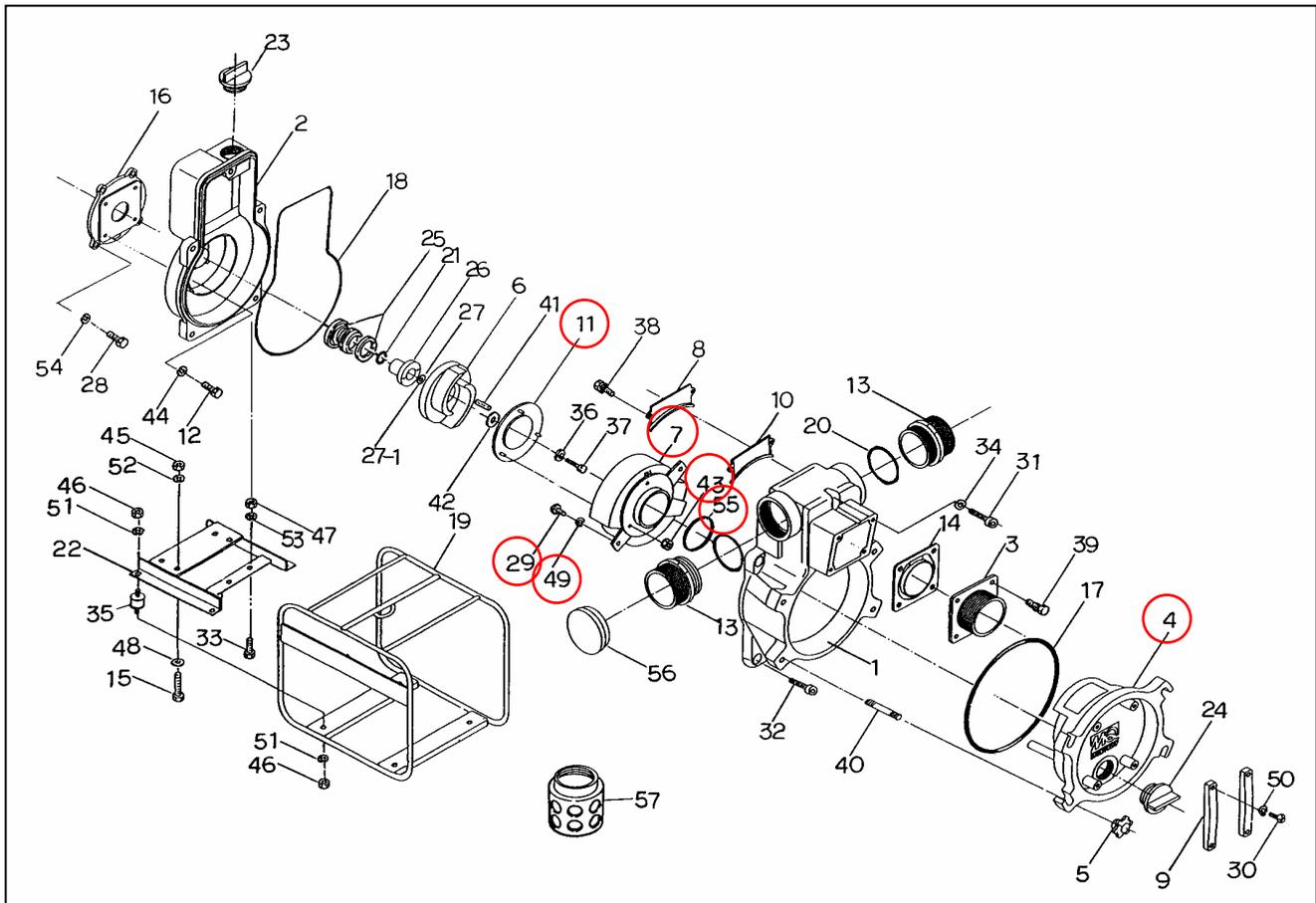
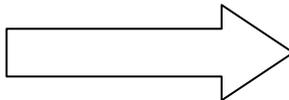
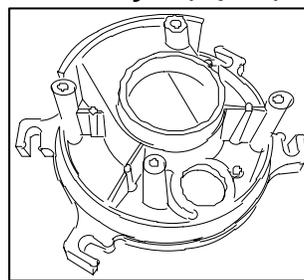
If the volute is ever removed from the drain cover use the following procedure to assure the volute cap screws are re-attached properly:

- Use Loctite thread cleaner on cap screws before re-using
- Use Loctite # 243 on volute cap screws and tighten to torque of 130-160 in-lbs.

Old Style (2-post)



New Style (4-post)



- Parts Order Form on next page -

FACSIMILE TRANSMISSION

Multiquip Warranty Department

Carson, CA

(Tel) 800-421-1244

(Fax) 310-537-1173

Fax Date: _____ **Total number of pages faxed:** _____

Customer: _____

Fax sent by: _____

Customer Phone Number _____ **Fax Number** _____

City, State: _____

SERVICE BULLETIN: 20050706 QP- 3TE, QP- 3TH TRASH PUMPS

Quantity of p/n 3TVDCKIT required: _____

List the pump serial numbers that you are ordering parts for:

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
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